



JVB TUR

## Applicable Terms and Conditions

### All transport must be done according to EU regulations nr.561/2006-1073/2009

If there are any changes in relation to the agreed transport assignment and which we should know about in advance, we ask that this be stated well in advance of departure! This can apply to stops along the way, changed itinerary, etc. Later changes can result in extra charges.

#### 1. Changes/delays

- 1.1. In case of any delays outside JVB Tur's control, we will charge you the current hourly rate per commenced hour with the addition of applicable VAT
- 1.2. JVB TUR AS takes reservation about changes in taxes and fees, including tolls.
- 1.3. If JVB Tur deliver other services like for example ferries, hotels, food etc. other terms might be applicable.

#### 2. Cancellations

- 2.1. Cancellations done later than 2 (two) weeks before journey starts will be charged by 50% of the agreed price
- 2.2. Cancellations done later than 1 (one) week before journey starts will be charged by 100% of the agreed price
- 2.3. If journey includes other subcontractors their terms and conditions will also be valid.

#### 3. Invoice

- 3.1. All assignment has to be paid latest one week in advance, unless otherwise is agreed in writing.
- 3.2. Invoicing takes place via e-mail. If invoices has to be sent by post there will be added NOK 100,- + 25% VAT for this service
- 3.3. The customer is obliged to provide the necessary references / contact persons that are necessary for the correct invoice processing.

#### 4. Serving of beverages in the bus

- 4.1. Consumption of alcohol in the means of transport must be kept to a minimum. The customer is responsible for providing at least one sober responsible person in each bus used.
- 4.2. At the end of the assignment, the responsible person must ensure that all rubbish is removed from the bus, and together with the driver check that the bus is in the same condition as it was at the time of departure.
- 4.3. Dirt or vomiting in the bus is invoiced with up to NOK 3,500 + 25% VAT.

#### 5. Vandalism

- 5.1. In the event of damage / vandalism to a means of transport during transport, the customer / tenant is responsible for covering the cost 100%.

#### 6. Force Majeure

- 6.1. None of the involved parts will be considered as guilty in cases related to Force Majeure.

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